



THE SMILE LODGE

Notice of Nondiscrimination

The Smile Lodge complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. The Smile Lodge does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The Smile Lodge:

- Provides qualified sign language interpreters to people with disabilities to communicate effectively with us.
- Provides free qualified interpreter services to people whose primary language is not English.

If you need these services, please contact Lena Lancto

If you believe that The Smile Lodge has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lena Lancto
713 Pierce Road
Clifton Park, NY 12065
Phone: (518) 373-1181
Fax: (518) 373-0130
E-mail: info@smilelodge.com

You may file a grievance in person, by mail, fax or e-mail. If you need help filing a grievance, Lena Lancto is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Compliant Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.